



Wave Business Continuity Service

Reliable Business Continuity with the Push of a Button



Ensure it's always "business as usual" – no matter what – with Wave Business Continuity Service (BCS). Available from Vertical Communications® with a single license, Wave Business Continuity Service automatically backs up and restores your Wave IP communications system with the push of a button to ensure your business-critical applications are protected from any system outage.*

Failure is not an option

An outage can occur at any time. With the Wave Business Continuity Service failover server solution, you're protected from disaster-driven downtime and the loss of mission-critical business applications with a second, identically configured Wave IP that automatically takes over for your primary Wave IP in the event of a system failure.

Be prepared and back online in minutes. Using the proven "System Backup/Restore" methodology, Wave Business Continuity Service automatically backs up the configuration of your primary Wave IP server on a regularly scheduled basis to a second, identical system with a unique IP address where all critical services are suppressed until they are needed.

In the event of an outage, simply disconnect the failed unit and with the push of a button in Wave Global Administrator, trigger the backup system to take over with all system services – including call routing, voice mail and advanced applications like Contact Center, MeetMe Conference rooms, IVR, Call Recording and more – in place.

In addition, Wave Business Continuity Service automatically re-registers your system's SIP trunks. This ensures that the Wave IP's ViewPoint desktop and mobile applications are reconnected to the secondary server, along with any Edge IP phones, so you can continue to communicate with the full feature set of your primary Wave IP.



Easily configure Wave Business Continuity Service on your primary Wave IP server to ensure your business-critical applications are protected from any system outage.

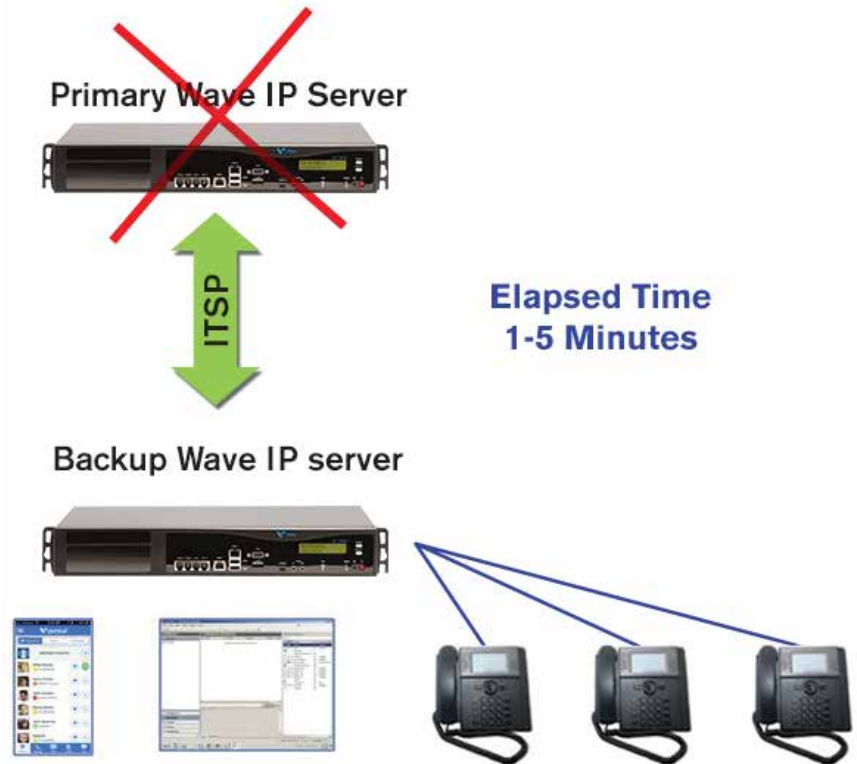
*Requires Wave IP v4.5 and above



Simple, secure system backup and recovery

Failover Process

1. Remove failed Wave IP from network.
2. Activate backup Wave IP in Wave Global Administrator.
3. Services start.
4. ITSP and SIP phones re-register to backup Wave IP server.
5. ViewPoint applications register to backup address.
6. Failover complete.



For more information on solutions from Vertical Communications®, call 1-877-VERTICAL, or visit www.vertical.com.

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