



ONE SYSTEM. COUNTLESS POSSIBILITIES.

Improve communications, business operations and your bottom line

SIMPLICITY REDEFINED



The MBX IP™ from Vertical Communications® is more than just a phone system. It's a feature rich, converged unified communications solution that delivers digital and VoIP capability for up to 324 physical and 324 virtual users, and 250 multiple sites in a single, cost-effective package. The MBX IP's unique "all-on-one-box" architecture lets you access hundreds of business-class phone features and integrated applications for countless ways to improve operations, intra-company communications and, ultimately, your bottom line.

With MBX IP you get support for traditional endpoints, IP endpoints and SIP trunking in a single system, which means you can deploy VoIP immediately, or migrate at your own pace. MBX IP can take advantage of T1/PRI, or SIP trunks to provide cost savings and functionality traditional analog trunks don't offer, so you can leverage your investment by delivering voice and data over a single IP circuit, or deploy remote options without the expense of moving to an all-VoIP system.

MBX IP integrates easily with existing networks and supports a variety of phones, including digital, analog, IP and softphones.* Its pre-configured database templates make installation quick and easy. System administration is simple too – either locally or remotely – through the MBX's built-in web-based administration program or via a digital telephone.

**XTS IP, Comdial, STS, Infinite and Triad digital phones do not have soft key support when connected to MBX IP.*

Flexible,
reliable, smart
communications

Switching to a robust VoIP system sound like a challenge? With MBX IP, you can tie together traditional endpoints, IP endpoints and SIP trunking all in one system to save money now while providing an easy migration path to deploy VoIP at your own pace as you grow.

The MBX IP easily scales from 24 up to 414 ports to keep pace with your company's growth, and fits on a standard 19" rack for easy mounting.

Professional, responsive communications

MBX IP provides the same advanced applications and features as far more expensive and complex enterprise-class phone systems, including:

- IP Attendant console provides a software-based IP phone for attendant applications, with an intuitive interface to process large volumes of calls. Utilize audio-enabled PCs to manage call handling and management functions via simple drag-and-drop actions.
- NomadIP WiFi mobile handset support for use with existing WiFi networks as a mobile IP phone solution
- Web Phone, a browser-based IP softphone that enables remote users to make calls through the MBX system from any location
- Integrated voice mail/auto attendant for professional greetings. Multiple voice mail units can be installed to increase port/hour capacity.
- Automatic Call Distribution, including call center functionality, agent wrap up and supervisor functions
- Ability to network small branch offices using the Vertical SBX IP system to facilitate a seamless communications network
- SMDR call records to track call costs and prevent phone abuse. Records can be e-mailed on a scheduled basis and imported into Excel.
- Multi-party conferencing for up to nine conference rooms
- Multiple tenant groups allow you to partition groups by department
- VoIP (SIP) trunking reduces expenses and provides flexibility
- Robust call routing capability enables live answer, auto attendant, or backup auto attendant coverage, as well as DID, ANI, or CallerID routing.
- Unified Messaging, with ability to receive voice mail as a .wav file attachment via e-mail

- SIP phone support
- Mobile Extension rings your cell phone so you can receive calls when you are out of the office
- One-touch call recording for more accurate customer orders, compliance and training
- Call screening
- Roaming mobility with DECT cordless wireless telephones
- Integration with accounting and other management applications for detailed reporting
- One-touch feature button access for easy, intuitive softkey operation and navigation via phone LCD
- CTI integration with Microsoft® Outlook, ACT and Goldmine with optional EZPhone application
- Optional EZAttendant application provides rapid call handling and instant visual status at attendant/operator stations



The MBX IP Web Phone is a unique mobility solution for remote users that requires only a web browser to access the MBX IP web page. From there, users simply choose the Web Phone option, and after logging in through a secure interface, can take advantage of a fully functioning IP phone.

Maximize Productivity, Streamline Operations

Make the most of the MBX IP's powerful feature set with the following Vertical phones to enhance communications and improve your business processes.



**Edge 8000 Series
IP Phones**



**Edge 4000 Series
Digital Phones**



**2800 Series
Single-line Phones**



**Edge 700 Series
Digital Phones**



NomadIP WiFi Phone



DECT Cordless Phone

Check-in with the Industry's Only Built-in Hospitality Suite

The Vertical MBX IP business communications system is the only platform that also comes standard with a dedicated Hotel/Motel telephony feature set. Ideally suited for boutique to mid-size hotel/motel and resort properties, the MBX IP's hospitality software integrates with various property management systems to provide a visual display of guest charges and room status, and other accommodating features, including:



- Wake Up Calls
- Check In/Out
- Maid Status
- Room Charge/Status
- Message Wait Set/Cancel
- Bath Alarm
- Room Swap
- VIP Guest
- Generic Property Management System Interface



For more information on solutions from Vertical Communications, scan the code, call 1-877-VERTICAL, or visit www.vertical.com.

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